

# Voice System and Business Series

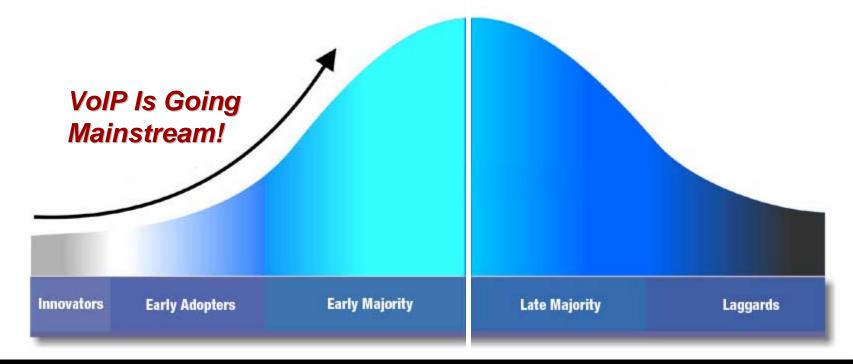
Michael Bacus
Sr. Sales Manager
July 2006





### Voice over IP is Everywhere

Lower Monthly Bills for Broadband Access and the Usage of Broadband Phone Services Coupled with Availability of Advanced Telephony Features Are Driving Small Businesses to Use VoIP Services



The popularity of consumer VoIP services and large enterprise adoption of IP telephony is a testament that the technology works and is going mainstream



### **VoIP & the Small Business Opportunity**

### **VolP Is Growing in Popularity & The Small Business Opportunity is Now!**

The increasing number of Internet telephony phones reflects how businesses are embracing the technology to cut the use of traditional telephone services, which are considerably **more expensive** and provide **fewer services**.

In-Stat, December 2004

Shipments of Internet protocol phones are expected to reach **6.6** million units in **2005**.

In-Stat/MDR, December 2004

**50 percent** of small- to mid-sized enterprises expected to rely on VoIP by 2008.

Info-Tech Research, May 2005

67% of the world's 35 million small businesses are fewer than 19 people. 56% are fewer than 5 people.

AMI Research, 2005



#### **Broadband Phone Services for Small Business**

### Non-Geographic "Virtual" Numbers

- Make a Small Business Look "Big"
- Allow "Local" Access to Customers

#### Web Based Customer Portal

- Additional Lines Added with Ease
- Call Detail Records and Accounting

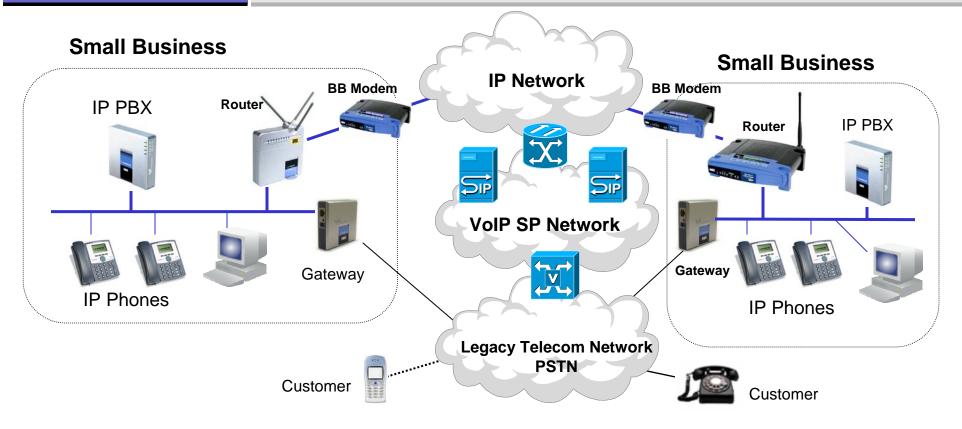
#### Voicemail

- "One Button" Access to VM Box from IP Phone
- Voice Mail Notification
- Check VM from Regular Phone
- Check VM from F-mail
  - Simple Alert
  - Voice Message Attached as a WAV or MP3 File
- "Meet Me" Conference Calling
- Call Forwarding and "Find Me"

### **Powerful Features at Affordable Prices !!**



#### **Small Business VolP Over Broadband Network**



- The IP PBX System Provides SIP Server (Registrar and Proxy) Functions
- VoIP Service Provider Supports:
  - Voice and Services Phone Numbers, Call Origination & Termination, Off-Net Call Routing
  - Voice Messaging Services Voicemail, Unified Messaging, etc.
- Voice and Data Traffic Between Sites is Carried by the IP Network.
- PSTN Carries Overflow Voice Traffic if the VoIP Service is Unreachable via LAN Attached Gateway Appliance (PSTN = Public Switched Telephone Network)



### **How LVS 9000 fits into Linksys and Cisco Offerings**

**Customer Requirements** 

Value Proposition A Division of Cisco Systems, Inc.

Small Business
1-16 users

- Low cost and "Just works"
- Basic business service
- Limited support from provider

Provide broadband service and key telephone system functions to multiple users small businesses



SMB 5-100 users

- Low cost, and rich features
- Easy to use and secured
- Limited internal support and outsourced

 Provide a complete, affordable, easy-toinstall solution for small businesses, delivering voice, data, and video applications from a single provider



SMB / Enterprise 40-1000's users

- Data, voice, video, security, and etc.
- Good on-site internal IT staff.

 Provide a smart, secure and integrated voice, video, data system similar to an Enterprise, but with less users



### **Introducing the LVS 9000**

### Linksys Voice System 9000



IP Telephony System
For Small Business



### **Key Differentiating Product Line Features**

- Mature SIP Based Platform
  - Most Widely Deployed SIP Implementation Worldwide
- Secure Provisioning and Device Authentication
- Global Acceptance, Deployment Capability
- Comprehensive Interoperability
  - Proxy, Application and Media Servers
  - Gateways and Endpoints
- Largest Breadth of Products . . .

With the Deepest Feature Set

Localized All the Way to . . .

In-House Engineering Resources in California

Thought Leadership and Innovation



### LVS 9000 Key Benefits

When Used with Linksys SPA900 Series Phones, the LVS 9000 Delivers a Best-In-Class User Experience for a Fraction of the Cost of a Traditional PBX System.

- Easy Installation and Maintenance
  - Automatic Discovery and Configuration of Linksys IP Phones
  - Configuration "Wizard" for LVS 9000 Administrator
  - Tight Integration with Broadband VoIP Service
  - Low Touch Provisioning
- Advanced Easy to Use Features
- Scalable, Flexible Architecture
- Low Cost of Ownership and Operation



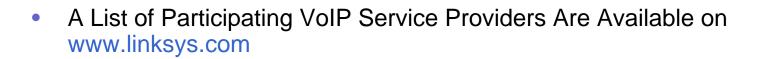
A Powerful IP Telephony Solution for a Small Business!!





### LVS 9000 Requires VoIP Service Integration

- The LVS 9000 must be Integrated with a Participating Linksys Small Business Service Provider's Service
- The ITSP Provides the Following Services:
  - Outbound Call Termination Services
    - Local, Long Distance, and International Calling
  - Inbound Call Origination Services
    - DID Direct Inward Dialing
    - Toll Free Services
  - Voicemail Boxes
  - Provisioning Server and Firmware Upgrades
  - Tier II Technical Support







### **IP Telephony Communication System Features**

- Automated Attendant
  - Reduce Call Load On Receptionist (No Receptionist)
  - Professional Welcome for All Callers
  - Single Number Access to All Employees
  - Guaranteed Call Completion
  - Fast, Easy Set-Up and Maintenance
- Automatic Call Distribution / Routing
- Bridged / Shared Line Call Appearance
- Call Transfer
  - Attended
  - Blind
- Call Forwarding
  - When Busy
  - When Not Answered
  - All Calls
- Find-me
  - Simultaneously Ring Multiple Phones

- Local and Corporate Directory
- Call Pickup
- Group Paging
- Intercom
- Call Hunt Groups
  - Sequential
  - Round Robin
  - Random
- Voice Mail Integration with SP
- Music on Hold
  - Locally Stored
  - Network Based
- Do Not Disturb
- Three Party Conference Calling
- Call Park and Retrieve from Any Station





### **Products in LVS 9000 Solution**

IP PBX / Key System



#### **SPA9000**

2 Ethernet Ports
2 FXS Ports
Configuration Server
SIP Proxy Server
Application Server (SIP)
Media Server

\* Via a software license key the SPA941 and SPA942 can be upgraded to 4 extensions. The SPA9000 can be upgraded to support up to 16 users (Phones).

IP Phones with 1
Ethernet Port



#### **SPA941\***

Graphical Display 2 or 4 Extensions 4 Line Keys 4 Soft Keys



#### **SPA921**

Graphical Display
1 Extension
No Line Keys
4 Soft Keys



#### **SPA901**

Wall or Table Mount Rugged Design Flash, Redial, Vol. Buttons No Display

IP Phones with 2 Port Ethernet Switch and Power Over Ethernet



#### **SPA942\***

Graphical Display
Back Lit Display
2 or 4 Extensions
4 Line Keys
4 Soft Keys



#### **SPA922**

Graphical Display
Back Lit Display
1 Extension
No Line keys
4 Soft Keys

Note: The SPA922 and SPA942 support PoE and as such, do not come with a power supply. Optionally, the PA100 power supply for Linksys IP Phones may be ordered separately.

**VoIP Accessories** 



#### WBP54G

802.11G WiFi Dongle for VoIP Uses VoIP Device's Power Adapter Works with Any 5V Linksys VoIP Device



#### POES5

802.3af Compliant PoE Dongle for VoIP



#### <u>SPA400</u>

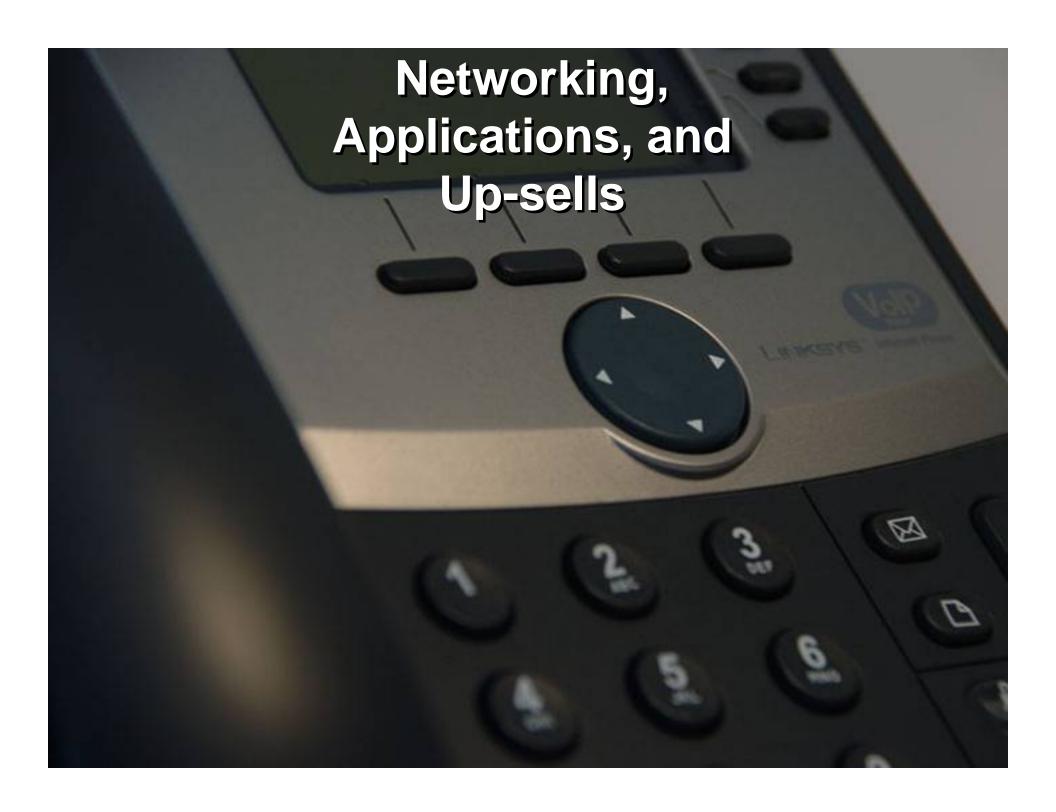
4 Line PSTN Gateway





#### **SPA3102**

1 Line PSTN Gateway





### **Linksys SMB Focus**

- Drive Innovation By Combining Leading Edge Technology and Reliability at a Cost Effective Price Point Commitment to SMB Market
- Demonstrate Market Leadership In Key Technologies Areas:
  - Switching
  - NAS
  - Wireless/Router
  - Network Management
  - IP Telephony
  - Complete Business Communications Solutions
- Simplify Network Infrastructure Deployments
- Differentiate From Retail Products: "Business Series" Naming
- LINKSYS\* Cisco Trade-Up Program Partner





### **Consistency Across Product Line**

- Built for Business
  - Breadth of Solutions
  - QoS Enabled Across Product Line
  - Strong Security
  - Reliability/Availability
  - Quality
  - Manageability
- Affordable, Feature-Rich Solutions
  - Voice, Video and Applications
- Highly Configurable Standards Based Solutions
  - Simplified Integration In Multi-Vendor Environments



### INKSYS® Business Series

A Division of Cisco Systems, Inc. Affordable Network Connectivity Solutions For Small Business

Routers/Wireless LAN Switching Network Storage IP Survellence

SoHo











#### RV042 SPI Firewall/Router

- Dual WAN

- (30) 3DES IPSEC VPN Tunnels

- QuickVPN Support





EFG 120/250 Network Attached Storage



Indoor PoE AP/Bridge Multiple SSID

- SSID to 802.1q VLAN Mapping

QoS and Security

SRW224G4 SRW224P SRW2016/SRW2024 Managed Switching - (24) Port FE

- (24) Port FE w/ PoE

- (16) & (24) Port GE



WVC200/250 Wireless Pan Tilt Camera

- Built In Web Server

- MPEG4 Video Compression

- Support For Multiple Cameras

### Large Office



#### RV082

SPI Firewall/Router

- Dual WAN
- (50) 3DES IPSEC VPN Tunnels
- QuickVPN Support



SRW248G4 SRW248P SRW2048 Managed Switching (48) Port FE (48) Port FE w/ PoE (48) Port GE



#### WAP54GPE

Outdoor PoE AP/Bridge

- Multiple SSID
- SSID to 802.1q VLAN Mapping
- QoS and Security





### New Fast Ethernet Switches w/ WebView

#### **WebView With PoE**



#### SRW248P

- (48) 10/100 + (2) GigE w/Combo SFPs
- Up to 24 Ports of 15.4Watts 802.3af
- WebView & SNMP Management
- L2/L3 Policy Filters
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x



#### SRW224P

- •(24) 10/100 + (2) GigE w/Combo SFPs
- Up to 12 Ports of 15.4Watts 802.3af
- WebView & SNMP Management
- L2/L3 Policy Filters
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x



#### SRW208P/SRW208MP

- (8) 10/100 (1) 10/100/1000/Combo SFP
- (4) Ports of 15.4Watts 802.3af, Upgradeable to 8 Ports
- WebView & SNMP Management
- L2 & L3 Filtering
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1g VLANs
- 802.1d, 802.3ad, 802.1x

#### WebView



#### SRW248G4

- (48) 10/100 + (4) GigE w/Combo SFPs
- WebView & SNMP Management
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x





- WebView & SNMP Management
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x



#### SRW208/SRW208L/SRW208G

- (8) 10/100 (8) 10/100 +Gige/SFP (8) 10/100 + 100-LX + SFP
- WebView & SNMP Management
- L2 & L3 Filtering
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x

Available Now

Q1 CY'06

Q2 CY'06

2H CY'06



### New Gigabit Switches w/ Web View

#### **WebView With PoE**





#### **SRW2024P**

- (24) 10/100/1000 w/ (2) Combo SFPs
- Up to 12 Ports of 15.4Watts 802.3af
- WebView & SNMP Management
- L2/L3 Policy Filters
- QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad

#### **SRW2008P**

- (8) 10/100/1000 w/2 Combo SFP
- (4) Ports of 15.4Watts 802.3af, Upgradeable to 8 Ports
- WebView & SNMP Management
- L2 & L3 Filtering
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1g VLANs
- 802.1d, 802.3ad, 802.1x

#### WebView



#### SRW2048

- (48) 10/100/1000 w/ (2) Combo SFPs
- WebView & SNMP Management
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x

#### Firmware Upgrade (Available Now)



#### SRW2016/2024

- (16/24) 10/100/1000 w/ (2) Combo SFPs
- WebView & SNMP Management
- QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad



#### **SRW2008**

- (8) 10/100/1000 w/2 Combo SFP
- •WebView & SNMP Management
- L2 & L3 Filtering
- L2 & L3 QoS 802.1p/DSCP
- Port Based/802.1q VLANs
- 802.1d, 802.3ad, 802.1x

Available Now Q1 CY'06 Q2 CY'06 2H CY'06



### **Access Points**



#### **WAP54GPE - Outdoor**

- 802.11g
- Multiple SSIDs
- Power over Ethernet
- Internal Directional Antenna



#### WAP54GP - Indoor

- 802.11g
- Multiple SSIDs
- Power over Ethernet & AC/DC Powered
- Omni-Directional Antenna Detachable



#### WAP200 - Indoor 1 x 2 MIMO

- 802.11g
- Multiple SSIDs
- Power over Ethernet & AC/DC Powered
- Omni-Directional Antenna Detachable



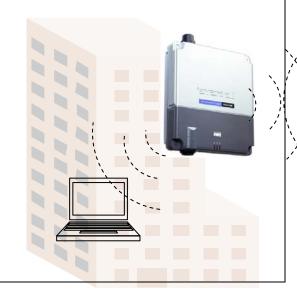
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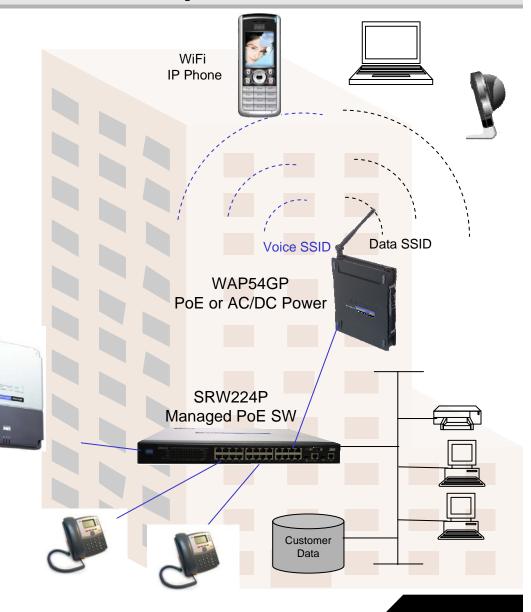


### **Wireless Solution Example**

### Key Features:

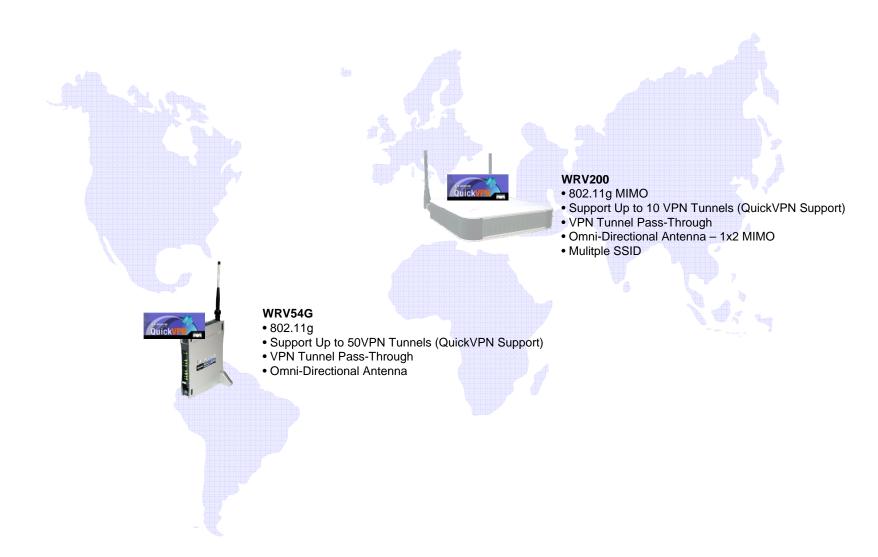
- 802.11g WiFi with PoE
- Multiple SSID->VLAN Mapping
- Security and QoS
  - 802.1x, WPA, WME
- Multiple AP Modes
  - AP, P to P, P to MP







### **Wireless VPN Routers**



Available Now Q1 CY'06 Q2 CY'06 2H CY'06



### **Wired VPN Gateways**





#### RVL200

- (1) FE WAN + (4) FE LAN
- Integrated SPI Firewall
- SSL VPN Support
- IPSEC Branch Office Support

IPSEC/SSL VPN/Firewalls



#### RV042/RV082/RV016

- Integrated SPI Firewall
- HW Accelerated VPN
- QuickVPN Support



#### **RVS4000**

- (1) GigE WAN + (4) GigE LAN
- Integrated SPI Firewall + IPS/IDS
- QuickVPN Support

**IPSEC VPN/Firewalls** 

Available Now 2H CY'06 Q1 CY'06 Q2 CY'06



### WVC200 Pan/Tilt/Zoom Camera

- Pan/Tilt/Zoom Camera with Audio
- Key Features
  - Wireless G
  - MPEG4 or MJPEG Encoding
  - Motion Detection
  - Built-in Microphone
  - IR Cut Filter for Low Light
  - 2X Digital Zoom
  - FTP Client
  - CMOS
  - Multiple Camera Monitoring



WVC200 - Estimated Street ~\$279.99



### WiFi Phone – WIP330

### Primary Features:

- SIP
- WinCE 4.2 Upgradeable to WinCE 5.0
  - 32 MB SDRAM
  - 64 MB FLASH
- 802.11
  - B & G at Launch
  - I, WPA and E as a Firmware Updates
- Multiple SSID
- Remote, Secure, Automatic Provisioning
- Network Selection Profiles
  - Auto
  - Pre-Set Profiles
- Network Profile Configuration
  - Static IP/DHCP
  - WEP, WPA
- +30hrs (standby) +3 hrs (talk time)
- Speaker Phone
- Phone Book
- Call Forwarding
- Multiple Ring Tones
- Call Logging (Missed, Dialed, Received)
- Volume Control



#### **High Resolution Screen**

- TFT
- 240 x 320
- 2.2"







### Finding an ITSP

- Linksys highly recommends using the service offering of Service Providers that carry this designation: <u>Participating</u> <u>Linksys Small Business Service Providers</u> (SBSP)
- SBSPs have met criteria outlined by Linksys including:





- Completion of specialized training from Linksys on LVS 9000
- Provides Tier 1 and Tier 2 technical support to service subscribers and partners selling their service
- Offer a bounty or recurring revenue opportunity for Linksys Approved



### **Linksys Small Business Service Providers at Launch**











The growing list of SBSP partners can be found on www.linksys.com



### **Example Incentive for Partners**

# Sample ITSP #1 Service and Partner Bounty/Recurring Revenue

4 Lines with 5000 minutes/month usage

Monthly Recurring Service Cost/Line Direct Dial or Toll Free #	\$39.80/Month	\$39.80
Per Minute Usage: Calls to US, Canada or 22 International Destinations	1.9 Cents/Minute	\$95.00
Voice Mail, Caller ID, Call Waiting, 3 Way Calling, 411 Directory Assistance	No Charge	
EST Monthly Service before Taxes One Time Bounty/Line 10% Recurring Revenue		\$134.80 \$25.00 \$13.48/Month



### **Example Incentive for Partners**

## Sample ITSP #2 Service and Partner One Time Bounty

Unlimited US/Canada
Up to 6 inbound/2 outbound
simultaneous calls

Monthly Recurring Service Cost/ 1 Main Line DID/1 FAX DID	\$19.95 one time set-up \$49.95/Month	\$49.95
Toll Free #	\$3.95/month	\$3.95
Unlimited US & Canada Calling local/long distance	Included	
400 Minutes Fax		
International calling	Varies by country	
Voice Mail, Caller ID, Call Waiting, Call Forwarding, 3 Way Calling	Included	
EST Monthly Service before Taxes		\$53.90
One Time Bounty/Line		\$100.00



### A Complete Solution for a Small Business

